Terms & Warranty

WPC ASA Outdoor Cladding

1. Product Scope

This Terms & Warranty document applies to Angkor Wood WPC ASA Outdoor Cladding products, designed for exterior wall cladding applications. The product combines a WPC core with an ASA co-extruded protective layer for enhanced weather resistance and durability.

2. Warranty Period

Angkor Wood provides a limited warranty of up to 10 years for WPC ASA Outdoor Cladding, covering manufacturing defects under normal outdoor usage and installation conditions.

3. Warranty Coverage

The warranty covers:
• Structural integrity of the cladding board
• Resistance to cracking, splitting, and delamination
• Excessive fading beyond normal tolerance
• Defects arising from manufacturing faults

4. Warranty Exclusions

This warranty does not cover:
• Improper installation or non-compliance with installation guidelines
• Damage caused by impact, misuse, abuse, or vandalism
• Normal weathering, minor color variation, or surface marks
• Fire damage, chemical exposure, or extreme environmental conditions
• Installation in areas not recommended for WPC ASA products

5. Installation & Maintenance Conditions

To maintain warranty validity:
• Installation must follow Angkor Wood official guidelines
• Proper ventilation and expansion gaps must be allowed
• Regular cleaning with mild detergent is recommended
• No painting, sanding, or unauthorized modification of panels

6. Warranty Claim Procedure

Any warranty claim must be submitted in writing with proof of purchase, installation photos, and product batch details. Angkor Wood reserves the right to inspect the installation site before approving any claim.

7. Limitation of Liability

Angkor Wood liability is limited to the replacement of defective materials only. Labor costs, installation costs, or indirect damages are not covered under this warranty.

This document is for general guidance only. Angkor Wood reserves the right to amend terms and warranty conditions without prior notice.